

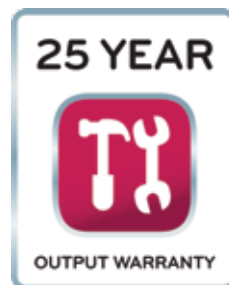


LG
Life's Good

MANUFACTURER'S WARRANTY

Good to be with LG

LG Solar - The Difference is in the Detail



LGenergy.com.au

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LG's Manufacturer's Warranty

Dear Customer,

You have made an excellent choice in purchasing quality solar modules from LG Electronics. LG modules have been manufactured with great care and have undergone final functionality testing. Our input materials and manufacturing processes undergo the strictest quality control and our product testing laboratory has been certified by both TUV Rheinland of Germany and Underwriters Laboratories, USA, a first in the solar industry.

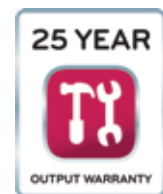
1. 10 Year Product Warranty for Module(s)

Subject to the terms in this document, LG will for a period of ten (10) years from date of purchase authorise a free of charge repair or replacement (at LG's discretion) of the module, if in LG's opinion, it needs repair or replacement because of a manufacturing or materials defect appearing within, and notified to LG in accordance with this warranty. This warranty is only applicable to modules under normal applications, installations, use and service conditions.



2. 25 Years Limited Warranty for Power Output

LG guarantees that for a period of one (1) year from date of purchase the actual power output* of the module will be no less than 97% of the labelled power output. From the second year, the actual power output will decline annually by no more than 0.7% for a period of remaining 24 years, so that by the end of the 25th year, an actual output of at least 80.2% of the nameplate power output specified on the module will be achieved.



If the module does not reach the warranted power output levels set out above when measured by LG or by an independent measuring institute agreed to prior to testing by LG under standard test conditions (IEC61215) taking into account a $\pm 3\%$ tolerance range for the measuring equipment, LG will, at its sole and absolute discretion, either (i) repair the Module(s); (ii) supplement such deficiency in power by either: (a) providing additional module(s) to the Customer, or (b) replacing the Module(s); or (iii) Refund the difference between the guaranteed minimal power output at the time and actual power output (measured under LG's STC) multiplied by the market price of the Module(s) or a comparable model at the time of the Customer's claim.

**The power output values shall be those measured under LG's standard test conditions as follows: (a) light spectrum of AM 1.5; (b) an irradiation of 1000 W per m² and; (c) a cell temperature of 25 degrees centigrade at right angle irradiation.*

3. Warranty Transfer

The Warranties provided in this Manufacturer's Warranty are transferable when the Module remains installed in its original location. This means, when a customer sells their home with LG Modules installed, the new owners of the property will continue to enjoy the LG manufacturer's warranty protection. The warranty period runs from the original date of purchase.

4. General

This LG Manufacturer's Warranty only applies to service within Australia and New Zealand to units purchased within Australia and New Zealand. No LG employee or authorised distributor has the authority to vary the terms of this warranty.



5. How this Limited Warranty applies

Modules presented for repair or replacement may be replaced by new or refurbished modules of the same type rather than being repaired. Refurbished parts may be used to repair the modules. The replaced Module(s) or parts will become LG property should LG wish to retain these modules. In the event the Module(s) is no longer available, LG reserves the right, at its sole option, to deliver new or remanufactured module(s) that may differ in size, colour, shape, model number, and/or power level. Any repaired or replaced modules will be technically compatible with the existing solar system.

6. Place of Service

The Limited 10 year Manufacturer's Warranty covers the transportation cost for reshipment of any repaired or replaced Module(s) to the Customer site. Repairs or replacements of modules within metropolitan areas and areas immediately surrounding metropolitan areas will be conducted at the customer's premises free of charge. If customer's live outside of the metropolitan areas under the terms of this warranty, LG or its Authorised Service Centre may charge a travel fee to attend the premises. Service calls will be made during normal business hours, Monday to Friday. LG's Authorised Service Centre may charge a fee for service calls made outside these hours. If a Module(s) returned to LG is found not to be defective or this Limited Warranty has expired, the Customer is responsible to pay for return shipping cost.

7. What this warranty does not cover

This LG Manufacturer's Warranty does not cover:

- a) Modules sold and/or installed outside Australia and New Zealand;
- b) Fair wear and tear;
- c) Modules where the serial number has been removed or made illegible;
- d) Modules which have been subject to misuse, abuse, neglect or accident;
- e) Alterations, improper installation or reinstallation;
- f) Damage and/or failure caused by improper wiring;
- g) Damage and or failure caused by other parts of the solar system;
- h) Modules which have been installed in mobile units such as caravans and motor homes;
- i) Modules installed in extreme corrosive environments e.g. boats;
- j) Incorrect system configuration, e.g. installation of mutually incompatible modules as well as inadequate system design;
- k) Modules which have been installed by someone other than a qualified or licensed technician in the solar or electrical business field eg Clean Energy Council accredited installer;
- l) Non-observance of LG's installation and maintenance instructions as outlined in the LG installation manual;
- m) Repair or modifications to the Module by someone other than a qualified solar installer approved by LG;
- n) Power failure, surges, lightning, flood, fire, accidental breakage, acid rain, vandalism, acts of war, natural disasters or other events outside LG's control;
- o) In addition, the warranties do not apply in relation to any cosmetic change of the Module in appearance over time, if and to the extent such change does not result in an impairment of the functioning of the product;
- p) External marking in the Modules such as mould and lichen eg transferring from nearby roof tiles, and which occur after delivery to the customer shall not qualify as a defect hereunder.



8. Other Rights

The benefits given by this LG Manufacturer's warranty are additional to other rights and remedies that you may have under law.

For Australian Consumers, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

9. How to Claim

To make a claim against this warranty, you must contact LG within 30 days of noticing the alleged defect within applicable warranty period. Any claims must be accompanied by a copy of the original sales receipt as the proof of purchase and time of purchase of LG Module(s). The customer will need to also be able to show the original purchase receipt, should LG request such a document.

AUSTRALIA

By Telephone:

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By Post:

LG Warranty Claims, Solar Unit

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By Email:

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NEW ZEALAND

By Telephone:

0800 LG CARE (0800 542 273)

By Email:

solar.sales@lge.com.au



10. Validity

This warranty applies to modules sold after 1 January 2013 in Australia and New Zealand as per type and power class outlined in the table below. The table below contains all current types of Module to which this Limited Warranty applies. Please note: XXX in the left column represents the relevant power classes. The power classes are listed in the right hand column. Module types not contained in this table are not subject to this Manufacturer's Warranty.

TYPE OF MODULE	POWER CLASSES (XXX)
LGXXR1C-G2	215, 220, 225, 230, 235, 240, 245, 250
LGXXR1Y-G2	215, 220, 225, 230, 235, 240, 245, 250
LGXXS1C-G2, LGXXS1C-G3, LGXXS1C-A3, LGXXS1C-B3, LGXXS1W-B3	240, 245, 250, 255, 260, 265, 270, 275, 280, 285
LGXXS1K-G2, LGXXS1K-G3, LGXXS1K-A3, LGXXS1K-B3	250, 255, 260, 265, 270, 275, 280
LGXXN1C-G3, LGXXN1C-A3, LGXXN1C-B3	275, 280, 285, 290, 295, 300, 305, 310



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LG holds the right to amend the provisions, clauses or applications of this Limited Warranty from time to time without notice, however such changes would not be retrospective.